

From: seaworks <seaworks@abcdiving.com>
Subject: Fwd: Invoice #220964 Shipping Schedule
Date: October 3, 2016 at 21:12:44 GMT+11
To: Richard Fryburg <richard@subsvalve.com>
Cc: "Raoul J. M" <raoul@abcdiving.com>, Nadine Reynolds <nadine@subsvalve.com>

Hello Richard,

Please, **could you urgently confirm the reimbursement of our payment** as per my e-mails dated 13th and 29th September?

Best Regards,

Mrs Naoko OGAWA
Manager

SEAWORKS Vanuatu (Subsidiary of ABC Diving Ltd)
P.O. Box 3242 Port-Vila
Vanuatu
Ph: (678) 7100230
<http://abcdiving.com>
seaworks@abcdiving.com

Begin forwarded message:

From: seaworks <seaworks@abcdiving.com>
Subject: Re: Invoice #220964 Shipping Schedule
Date: September 29, 2016 at 06:00:54 GMT+11
To: Richard Fryburg <richard@subsvalve.com>
Cc: Nadine Reynolds <nadine@subsvalve.com>, "Raoul J. M" <raoul@abcdiving.com>

Richard,

A week ago you wrote about our order: "It will be shipped by expedited air freight tomorrow. I will advise the AWB late tomorrow". Since, no news.

We are waiting like that for 3 months soon, receiving always the same promesses.

I fully understand that you are overwhelmed; but I regret that you did not inform previously about this situation and about the unavailability of the products ordered, resulting in financial for us.

This e-mail to let you know that we do not have any other choice to place an order with another supplier; therefore I request the reimbursement of our payment without any delay, as per my e-mail dated September 22nd hereinafter.

Regards,

Mrs Naoko OGAWA.

SEAWORKS Vanuatu (Subsidiary of ABC Diving Ltd)
P.O. Box 3242 Port-Vila
Vanuatu
Ph: (678) 7100230
<http://abcdiving.com>
seaworks@abcdiving.com

On Sep 22, 2016, at 21:34, Richard Fryburg <richard@subsvalve.com> wrote:

Dear Ms. Naoko,

I apologize for all of this it is really my fault for promising earlier delivery dates. Our manufacturing facility was overwhelmed with work from several large contracts and then we had numerous hurricanes and tropical storms that caused additional urgent demand for our products.

Your order is been nearly complete for some time but just a few items were lacking that we are now finishing.

It will be shipped by expedited air freight tomorrow. I will advise the AWB late tomorrow when it is received.

Best regards,

Richard G. Fryburg
President
Phone: (401)884-8801, ext 105
Fax: (401)884-8868
Email: richard@subsvalve.com
Website: www.subsvalve.com

<image001.jpg>

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[SUBSALVE USA on the Deepsea Challenger - Deepsea Challenge 3D Trailer](#)

From: seaworks [<mailto:seaworks@abcdiving.com>]
Sent: Thursday, September 22, 2016 6:21 AM
To: Nadine Reynolds <nadine@subsvalve.com>
Cc: Richard Fryburg <richard@subsvalve.com>; Raoul J. M <raoul@abcdiving.com>
Subject: Re: Invoice #220964 Shipping Schedule

Good morning,

Since July 18th you promise a shipping, and still over a week ago it supposed to be "ready and picked up today", as a result we have a vessel in standby in New Caledonia since September 5th and nothing is coming yet.

Please, understand that this situation is getting costly and cannot go on anymore.

If I do not receive an AWB by return e-mail or a copy of a reimbursement, you will not give me other choice of taking proceedings again you and to claim for damages.

Thank you for your understanding.

Regards,

Mrs Naoko OGAWA.

Manager

SEAWORKS Vanuatu (Subsidiary of ABC Diving Ltd)
P.O. Box 3242 Port-Vila
Vanuatu
Ph: (678) 7100230
<http://abcdiving.com>
seaworks@abcdiving.com

On Sep 14, 2016, at 23:30, Nadine Reynolds <nadine@subsolve.com> wrote:

Good morning,

This is ready and will be picked up today. I will forward the AWB when available.

Best regards,

Nadine Reynolds
Administrative Manager
Phone: (401) 884-8801, ext. 101
Fax: (401) 884-8868
Email: nadine@subsolve.com
Website: www.subsolve.com

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<image003.jpg>

From: seaworks [<mailto:seaworks@abcdiving.com>]
Sent: Tuesday, September 13, 2016 3:34 PM
To: Nadine Reynolds <nadine@subsolve.com>
Cc: Richard Fryburg <richard@subsolve.com>; Raoul J. M <raoul@abcdiving.com>
Subject: Fwd: Invoice #220964 Shipping Schedule
Importance: High

Hello Nadine,

For the last two months you replied that you were shipping or expediting our order, but in fact nothing has been done yet and obviously we will not receive the equipment on time in New Caledonia, resulting in great inconvenience, financial penalties and loss for us.

Therefore, **I ask you please to cancel this order and to proceed to the reimbursement** (including our bank fees \$82.00):
Bank: BRED (Vanuatu) Ltd. PMB 9088 Port Vila Vanuatu. Swift Code BREDVUVU
Account Holder: SEAWORKS (Vanuatu) #394834014011.

Thank you for your understanding.

Regards,

Mrs Naoko OGAWA
Manager.

SEAWORKS Vanuatu (Subsidiary of ABC Diving Ltd)
P.O. Box 3242 Port-Vila
Vanuatu
Ph: (678) 7100230
<http://abcdiving.com>
seaworks@abcdiving.com

Begin forwarded message:

From: raoul <raoul@abcdiving.com>
Subject: Re: Invoice #220964 Shipping Schedule
Date: September 13, 2016 at 18:10:30 GMT+11
To: Nadine Reynolds <nadine@subsolve.com>
Cc: Richard Fryburg <richard@subsolve.com>

Hi Nadine,

Please, I need shipping documents ASAP. We are standing by only for this order.

Regards,

Raoul J. Monhouël
Project Manager
.....
ABC Diving Ltd
P.O. Box 3242 Port-Vila
Vanuatu
Ph: (678) 7100230
info@abcdiving.com
<http://abcdiving.com>

On Sep 9, 2016, at 23:31, Nadine Reynolds <nadine@subsolve.com> wrote:

Hi Raoul,

We should receive the Bearpaws today and can ship everything by Tuesday.

[On Aug 6, 2016, at 05:44, Nadine Reynolds <nadine@subsolve.com> wrote:](#)

Hi Raoul,

I am very sorry. **We had very large jobs that delayed our production. We will be shipping on Monday** and because we are shipping late **we will be paying the difference for air freight so you won't be delayed longer.**

[On Aug 3, 2016, at 01:37, Nadine Reynolds <nadine@subsolve.com> wrote:](#)

Hi Raoul,

I'm sorry for the delay. The **Inflat-A-Tank was not completed. We are expediting** and I will have more information shortly.

[On Jul 23, 2016, at 05:28, Nadine Reynolds <nadine@subsolve.com> wrote:](#)

Hi Raoul,

We should be shipping on Monday. I have asked my freight forwarder for a shipping schedule and I will advise when I receive it.

[On Jul 18, 2016, at 23:16, Nadine Reynolds <nadine@subsolve.com> wrote:](#)

Good morning Raoul,

We did receive the transfer and **are working on your order.** I will advise an expected arrival date when we are closer to shipping.

Best regards,

*Nadine Reynolds
Administrative Manager*